

Date: 2024-06-17

Nevotex AB (hereinafter "Nevotex", "we", "us" or "our") safeguards your privacy and strives to protect your personal data in accordance with applicable data protection legislation, including the EU's General Data Protection Regulation (GDPR). This privacy policy describes how we collect, use, protect and share your personal information.

1. What is meant by personal data and processing of personal data?

Personal data is any kind of information that can be directly or indirectly related to a physical person who is alive. Processing of personal data is everything that is done with the help of personal data. Any action taken with the help of personal data constitutes processing, regardless of whether this is automated or not. Examples of common procedures are collection, registration, organization, structuring, storage, preparation, transmission and deletion.

2. Collection of personal data

We collect personal data that you yourself have given us and that is necessary to be able to offer our products and services in the best possible way to you as a customer. We may collect the following types of personal data:

- **Contact information:** Company information, name, address, telephone number, e-mail address.
- **Payment information:** Credit card number, bank account information, billing address, credit information.
- **Technical information:** IP addresses, cookies and other information collected on our website and our digital services.
- **Other information:** Any information you voluntarily provide us through customer surveys, complaint cases, events, competitions or when you contact our customer service.

Legal basis: Fulfillment of the purchase agreement. This collection of your personal data is required in order for us to be able to fulfill our obligations according to the purchase agreement. Storage period: According to current accounting law (10 years)

In addition to the information, you give us, or that we collect based on your purchases and how you also use our services, we may collect personal data from someone else (a so-called third party). The information we collect from third parties is:

- 1) Address information from public records to decide that we have your correct address information.
- 2) Information on creditworthiness from credit rating agencies, banks or information companies.

Nevotex AB is responsible for the personal data we collect.
Organization number 556220-7752.

3. Use of personal data

We use your personal data for the following purposes:

- **Provision of services:** To process and deliver orders, process payments, and provide customer support.
- **Communication:** To communicate with you regarding your order, our services, offers, news

and updates.

- **Service Improvement:** To analyze and improve our products, services and website functionality.
- **Marketing:** To send you direct marketing, newsletters and offers that we believe may be of interest to you, in accordance with applicable law. When you become a customer with us, you agree to automatic receipt of e-mails. You can deregister from these and withdraw your consent to them. Nevotex is the sender of mailings.
- **Legal Obligations:** To fulfill our legal obligations and to respond to legal requirements.

4. Sharing of personal data

We may share your personal data with:

- **Service Providers:** External companies that assist us with our business functions, such as payment processing, transportation and logistics, data storage and marketing.
- **Authorities:** If required by law or to protect our rights.
- **Business partners:** In case of collaboration or partnership where it is necessary to be able to offer you, our services.

When your personal data is shared with data processors, this is done exclusively for purposes consistent with the purposes for which we have collected the information (e.g. to fulfill our obligations in purchase agreements). We have written agreements with all data processors through which they guarantee the security of the personal data they process and undertake to comply with all security requirements as well as restrictions and requirements regarding the international transfer of personal data.

5. Protection of personal data

We take appropriate technical and organizational measures to protect your personal data against unauthorized access, loss, destruction or alteration. Only authorized personnel have access to your personal data.

We always strive for your personal data to be processed within the EU/EEA and all our own IT systems are located within the EU/EEA. However, we may need to transfer information to a country outside the EU/EEA for system support and maintenance, e.g., if we share your personal data with a data processor that either itself or through a subcontractor is established or stores information in a country outside the EU/EEA. In this case, the data controller can only receive the part of the information that is relevant for the purpose.

Regardless of the country in which your personal data is processed, we take all reasonable legal, technical, and organizational measures to ensure that the level of protection is the same as within the EU/EEA. If personal data is processed outside the EU/EEA, we guarantee the level of protection, either through a decision from the European Commission that the country in question ensures an adequate level of protection, or by using so-called appropriate protection measures.

6. Your rights

You have the right to:

- **Get information:** Request information about what personal data we have about you and how we process it.

- **Correction:** Request that we correct incorrect or incomplete information about you.
- **Deletion:** Request that we delete your personal data under certain circumstances.
- **Restriction:** Request that we restrict the processing of your personal data under certain circumstances.
- **Data portability:** Request to have the personal data you have provided to us in a structured, commonly used and machine-readable format.
- **Objection:** Object to the processing of your personal data in certain cases, for example for direct marketing.

We store your data while you are a customer and enter into an agreement with us. Never longer than 10 years after completed business.

7. Cookies and tracking technology

We use cookies and similar tracking technologies on our website to improve the user experience and to collect information about visitors. You can manage your cookie settings through your browser settings.

8. Changes to the Privacy Policy

We may update this privacy policy to reflect changes in our practices or to meet new legal requirements. We will notify you of material changes by posting the updated policy on our website.

9. Contact information

If you have any questions about this privacy policy or our processing of your personal data, please contact us:

Nevotex AB
Address: Gjutaregatan 8, 571 42 Nässjö
E-mail: info@nevotex.se
Phone: 0380-55 83 00

Thank you for reading our privacy policy.

nevotex

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